

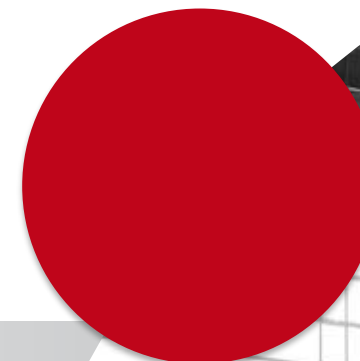
Judicial Vide Conferencing in Spain

TREIO Conference

24-25 January 2024

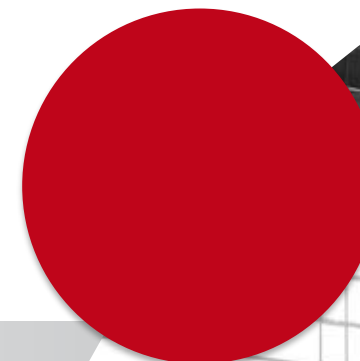
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JUSTICIA
2030



Spanish law references the use of videoconferencing in judicial proceedings:



Charter of Citizens' Right to Justice: right of citizens to communicate with the Justice Administration through the use of videoconferencing.



End of 2023: New law regulating the use of technological means in the Administration of Justice (Royal Decree-Law 6/2023).

Videoconferencing is not limited to judicial hearings but also includes “non-on-site services” (non-face-to-face judicial proceedings). It enhances the use of video conferencing in judicial proceedings, guaranteeing the rights of citizens and their rights of defense.

2 different cases:

- **EVID (Digital Immediacy Virtual Desktop):** VC system to unify and simplify electronic access for citizens to public services. Use cases: auction assignment, review of guardianship measures, nationality oaths, acceptance of insolvency administrator, acceptance of legal counsel.
- **Regular VC,** for judicial procedures

Jurisdiction of the Ministry in 22 provinces. In the rest, VC is under the jurisdiction of the regional governments, each region using its own service.

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¿What is EVID?

It is a **VIRTUAL DESKTOP** that **allows the management of procedures through videoconference with a predefined schedule, some elements to be answered by the participant(s), a shared space for documentation, recording of the session and generation of all the necessary electronic evidence to provide all the necessary guarantees during its realisation, as well as its custody.**

The use of EVID helps us to **serve the citizen in exactly the same way and with the same guarantees** as if he/she were in person at our office.

Increases security



Guaranteeing the authenticity of the citizen's identification, complying with all confidentiality guarantees and offering the possibility of securely storing the evidence.

Improved efficiency



With the digitalisation of tasks and allows for a swift digital approach between citizens and professionals.

Saving paper and time



Electronic management from a single technological solution.

Increases reliability



A summary in the form of minutes that are cryptographically sealed, as a trace and evidence of the videoconference and everything that took place during it.

Increased agility



The process is more efficient than logging into a website and using the digital certificate, the process is simplified by only needing to log in.

To work from home



Adaptable for both the professional and the citizen when carrying out procedures at any time and in any place.



According to Zoom (Zoom Video Communications, Inc.) data, the number of employees working remotely has **tripled** since the start of the current healthcare situation.

Technology: 84% of the surveyed business people agree that: "Videoconferencing solutions will continue to be essential tools after the end of the pandemic".

Click [here for more information](#)



Law 18/2011, of 5 July regulating the use of information and communication technologies in the Administration of Justice.

Law 3/2020, of 18 September of procedural and organisational measures to deal with COVID-19 in the field of the Administration of Justice.

Resolution of 26 May 2021 General Secretariat for the Innovation and Quality of the Public Justice Service



Evidence in EVID system



5 Identification service providers must safeguard evidence for at least five years.

In order to guarantee any procedure, **EVID** has created **more than 50** items that **collect different events produced in the application**. The evidence can range from the creation of the meeting itself, to the completion of the minutes of the meeting. The evidence can have either a considerable size, as for example the recording of the whole meeting, or be very small, like the recording of a click.

What is the most important evidence

The user may add or remove documentation


Creation of the meeting, as well as sending an email to the citizen.

Connection, disconnection, abandonment of the meeting by the citizen

Commencement and completion of drafting

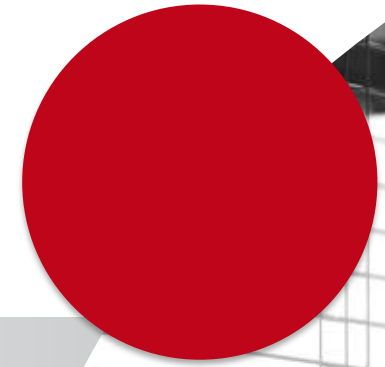
Start and end of the meeting recording

Authentication in Cl@vejusticia

 EVID attributes **Appointment system** **Integration with ClaveJusticia and use of digital certificates as a method of identification and access to meeting.** **Secure documentation exchange system.** **Secure documentation exchange system,** for complex meetings where scripting and information gathering are required (optional). **Simple multi-device videoconferencing,** without the need to install an application. **Preparation of a justification of the work carried out with templates** **Integration of non-cryptographic hash digital signature and secure verification code (CSV) in minutes.** **Recording the videoconference,** for a digital medium where the interaction is recorded. **Recording of the session,** stored as evidence. **Evidence gathering:** documentation, comments, texts, and confirmations in the form of buttons presented by the officer to the citizen.

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Videoconference is **used in** Criminal, Social and Civil Courts, in every hearing or statement.



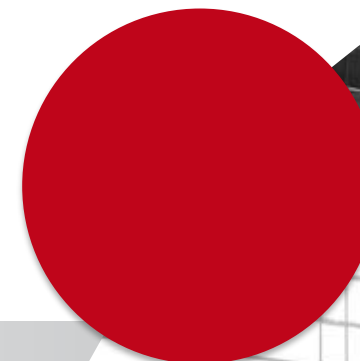
Since **2024**, remote trials and declarations are being prioritised, rather than on-site ones

Integrated with **other systems**:

- *Hearings and statement recordings*
- *Judicial File Visualisation*
- *Automatic Transcription*

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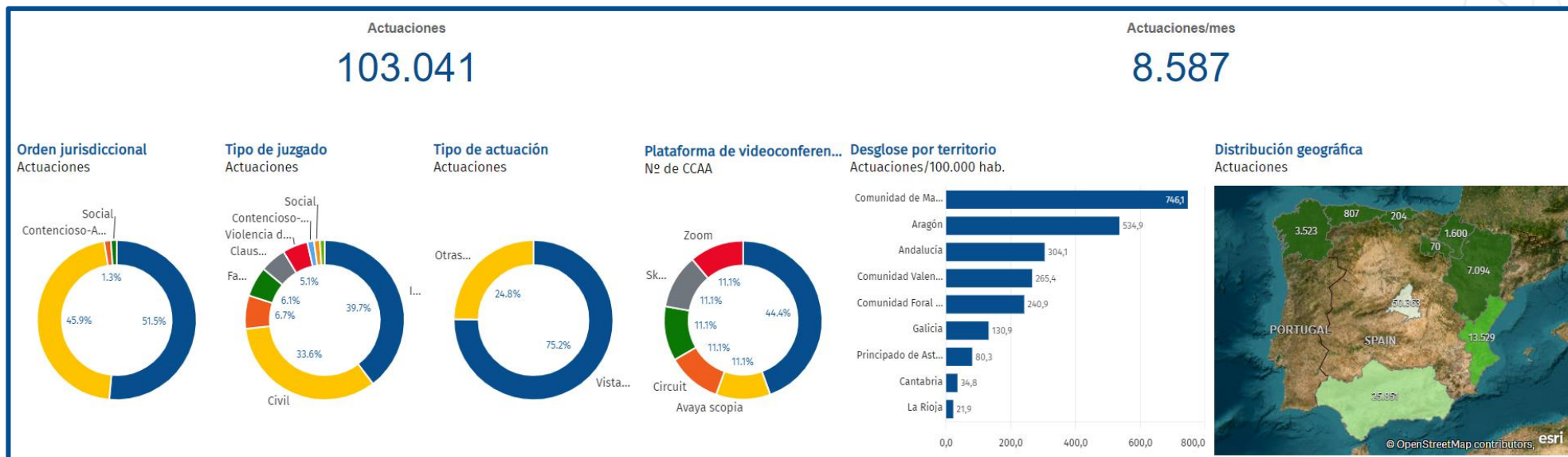
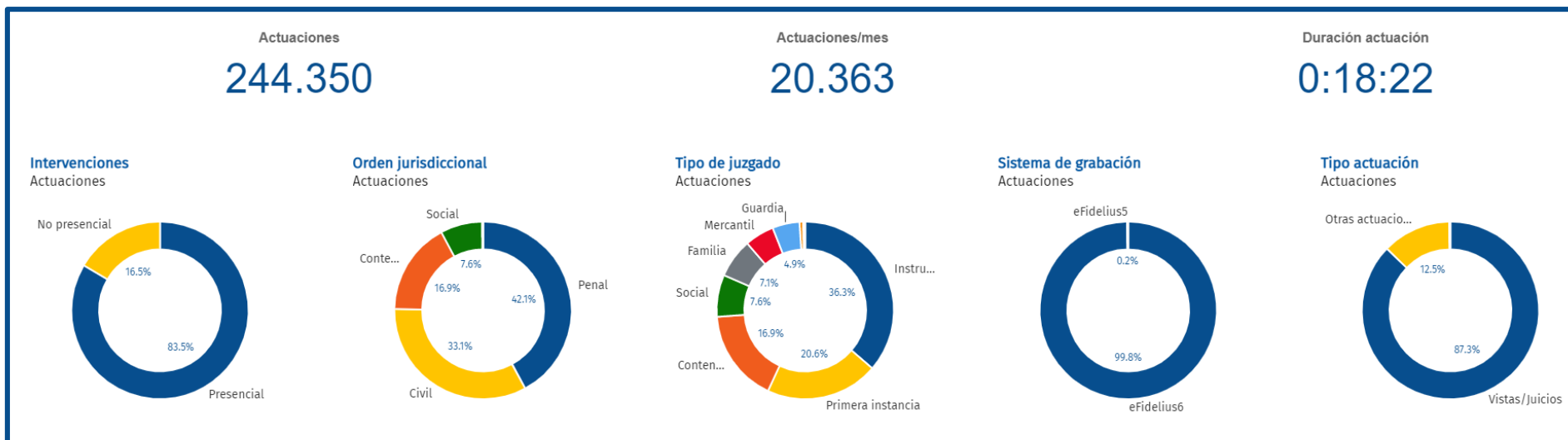
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Some statistics about judicial videoconferencing in Spain





Thank you for your attention

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